

Customer Service Support (Working Student)

What awaits you?

- Answering customer inquiries regarding products and services; suggest information about other products and services.
- Taking ownership of customer issues and following problems through to resolution.
- Improving the customer service experience to create engaged customers and facilitate growth.
- 10-20 hours of work per week.

What should you bring?

- Experience in providing customer service support.
- Strong communication skills: written and verbal.
- Ability to learn quickly and think creatively.
- A positive attitude and the ability to solve problems in an uplifting manner.
- Tertiary education (have studied or currently studying).
- Strong English and German language skills (fluent in at least one of them).

What do we offer?

- A pleasant working environment with a dynamic team.
- The freedom to develop and determine your skill set.
- A fast-growing and international IT environment with individual funding.

Who are we?

Zenkit is a German-based tech startup whose powerful project management system is used by customers from over 100 countries. Since its launch in 2016, it has been featured in reputable tech publications such as TechCrunch and The Next Web, as well Hacker News. (Check out our [press page](#) for more accolades.)

[Zenkit](#) is a startup of Axonic Informationssysteme GmbH. [Axonic](#) is a software producer from Karlsruhe and serves more than 100,000 customers in over 150 countries around the world.

Have we sparked your interest? Then apply now! We'd love to hear from you!