



Working Student Customer Service (m/w/d) wanted!

What awaits you?

- Answering customer inquiries regarding products and services; suggest information about other products and services.
- Taking ownership of customer issues and following problems through to resolution.
- Improving the customer service experience to create engaged customers and facilitate growth.
- 10-20 hours of work per week

What should you ideally bring with you:

- Experience in providing customer service support
- Strong communication skills: written and verbal
- Ability to learn quickly and think creatively
- A positive attitude and the ability to solve problems in an uplifting manner
- Tertiary education (have studied or currently studying)
- Strong English and German language skills (fluent in at least one of them)

What we offer you:

- Product portfolio and experience with customers in over 100 countries
- Independent work and plenty of space for your own ideas
- Fast transfer of responsibility
- A high-growth and international IT environment with individual funding
- A motivated, diverse, international and unique team with flat hierarchies and quick decision-making processes
- Our ingenious product that is user-friendly, future-oriented and appealing and that you can use yourself
- A central workplace that is only 5 minutes away from Europaplatz
- A always filled fruit basket and a coffee flat

Who we are:

Zenkit is the cloud platform that you can use to organize everything. Since its launch in 2017, Zenkit has been regarded as one of the most exciting software projects in the world press (including Techcrunch, Forbes). Convince yourself!

Axonic Informationssysteme GmbH is behind Zenkit. Axonic is a software manufacturer from Karlsruhe with over 50,000 customers from more than 130 countries.

We have aroused your interest? Then just send us an email to jobs@zenkit.com.

WE ARE LOOKING FORWARD TO MEET YOU!